



March 24, 2020

A Message from Building Trades Workers' Services

To our member Local Unions:

In response to the Coronavirus Disease 2019 (COVID-19) pandemic we have closed our office to visitors and today have enabled our Professionals to work from home.

We have taken this action in the interest of keeping everyone safe.

Our team is working hard on behalf of your members within a rapidly changing set of circumstances.

Your calls will go to voicemail during this time. We will monitor and return calls but expect some delay. You will get better service if you leave your message for one of our Professionals rather than on the General (0) line. Our goal is that our Professionals return calls the same day they are received.

We know that your Local Union is working in the same environment and with the same challenges.

We know that your members have great concern around their WSIB issues with WSIB having taken their own action regarding this Pandemic. Our Team has collaborated on collecting all available information on how the WSIB is adjusting their services at that time. Brad Valley has released that information in the attached Newsletter.

All hands are on deck to achieve our common goals throughout this crisis.

Stay safe

Tony Hartt
Administrator for Building Trades
Workers' Services